



The leader in **customizable** and **portal based** Practice Management and Electronic Medical Record Solutions.

- Customizable practice management (PM) and secure Electronic Medical Records (EMR/EHR) solution
- Reduce medical and billing errors from paper based processes and input redundancies.
- Reduce administrative costs
- Eliminate unprocessed claims
- Improve cash flow through faster reimbursement
- Improve patient flow by optimizing schedules
- Improve staff productivity: Role based, user friendly, modular, voice enabled.
- Customize your own template in the EMR
- Prescription management – faxing or printing with simplified refill ordering supported by quarterly updates.
- Orders and results manager with seamless integration with HL7 enabled labs
- E&M coding help – per CMS guidelines
- Flexible packaging, pricing, and delivery models including hosted solution
- Latest Technologies, Open Standards, Support for internet enabled devices, IBM business partnership
- E&M, HIPAA, HL7, CPT, ICD 9, CCR, ANSI X12

**Remedi** provides a next generation solution platform (installed at your premises or hosted) for integrated practice management and electronic medical records. **Remedi** is based on state-of-the-art technologies, secure, voice enabled, and is scalable from single doctor practices to multi location group practices and mid-sized hospitals. It provides robust functionality with seamless integration from the front office to the back office. **Remedi** is powered by **IBM WebSphere Portal Server Technology**.

**IBM Business Partner**

# The ultimate billing tool - Several unique features. Reduced errors. Improved revenue and profits.

## Practice Management

- Manage - Providers, Locations, Insurance carriers, and Employees. Tracks productivity
- Powerful Document Management feature to create and share documents among different users
- Track supplies inventory across multiple locations and enable interoffice messaging.
- Create alerts with color-coding for severity, recalls or reminders for any patient.
- Access real-time practice status information from your home or at any practice location.

## Patient Management

- Patients, guarantors, policy holders handled separately for efficient billing
- Demographics, registration, balance, copay, deductible, eligibility verification, data gathering
- Automatic reminders to gather changes to a patient's status on follow-on visits.
- Cases are created for every patient to track patient Clinical or Billing data more effectively.
- A patient's complete summary including their accounts, visit history, and a snap shot of the clinical data are available on a single page.

## Billing

- Captures data processed in all other modules eliminating unprocessed or lost claims.
- Electronic and printable 837 and 835 to carrier or clearinghouse
- From Superbills to Online eligibility verification and electronic explanation of benefits (EOBs).
- A comprehensive reporting capability across the whole module to view rejected, unprocessed, submitted, or any other types of claims at summary or detail level.
- Built in reminders and alerts for aging claims, rejects, resubmissions, patient responsibility etc.
- Billing summary accessible to all predetermined staff.
- Built in ICD 9 Code database for efficient coding
- Customizable CPT & HCPCS code data
- Embedded electronic claims transmission

**ecognize** Healthcare Solutions My Porta

My Work **Scheduling** Practice Management Patient Management Quick Lookup Documents

By Location **By Provider** By Procedure Working Schedules Procedures

EMR Scheduling

**Wednesday - Jan 19, 2005** Location: Parma

If you need to create a new Case for the patient, please create it before setting up the appointment.

Show Providers **Show Procedures**  Appointment  Repeat Appointment  Personal Appointment  Vac.

January 2005						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Change Location: Parma

**Appointment Detail:**  
devit sam

Case: Auto Insurance  
Date: Wednesday - Jan 19, 2005  
Start Time: 11:30 AM  
Duration: 15 minutes  
End Time: 11:45 AM  
Provider: sam Silver  
Location: Parma  
Reason: Focused Visit

	Hines Physician	Silver Technician	Hamilton President
	Book Appt.	Book Appt.	Book Appt.
8:00			
8:15		deo john	deo john
8:30			
8:45			
9:00			
9:15			
9:30			
9:45			
10:00			
10:15			
10:30			
10:45			
11:00			
11:15			
11:30		devit sam	
11:45			

## Scheduling

- Capability to centralize scheduling across all practice locations.
- No show rescheduling & rescheduling reminders; Auto Recall reminders for receptionists.
- Auto Appointment confirmation emails to the patients with email address.
- Manage standard working hours of a Provider/employee based on a practice location.
- Manage time-off (paid or unpaid) and vacation schedules.

# Designed by Physicians, Remedi assists in improving clinical outcomes and documentation - decreasing Risk

## Remedi and Patient Encounter

- All patients have a Clinical Patient One Pager, which offers a quick view of the patient.
- Hundreds of templates for all specialties in an easily retrievable format for the chief complaint and HPI
- E&M coding per CMS guidelines – can help increase revenue by optimizing the coding level.
- Maintain a problem list with associated ICD 9 codes
- Print, Fax or Transmit office notes to referring providers with a click of a button.
- Continuity of Care Record (CCR) ASTM standard based encounter data

The screenshot displays the Remedi software interface for a patient's profile. The main window is titled 'Patient Information' and contains several sections:

- Personal Information:** Sex: Male, Marital Status: Single, SSN: 678-68-9799, Signature On File: No, Date of Birth: Jan 06, 1928, Assigned Provider: jill barry barry.
- Home Address:** Home Phone: (788) 979-0899 ext. 879890, Mobile Phone: (989) 007-0980 ext. 7908.
- Employment Information:** Employment Status: Employed Full-Time, Employer: [blank], Occupation: [blank].
- Additional Information:** Email Fax Number: ext., Leave Message: On Voicemail: No, With Residents: No, Emergency Contact Name: [blank], Relationship: [blank], Phone: ext., Patient is Guarantor? Yes, External PCP: [blank].
- Patient Insurance Information:** A table with columns: Policy Holder, Plan Name, Carrier, Policy #. Row: donald Anderson, cigna, cigna, 123233.
- Patient Relationships:** A table with columns: Name, Rel., Home Phone. Row: Guarantors: donald Anderson, Self, (788) 979-0899.
- Case Management:** Filter by Case Status: All. Search button. Records: 1 - 2 of 2. Table with columns: Effective Date, Case Name, Primary Insurance. Rows: Feb 03, 2005, Auto Insurance, united health care; Feb 09, 2005, Employment Based Ins., cigna.
- Alerts Management:** Filter by Note Status: All. Search button. Records: 1 - 1 of 1. Table with columns: Status, Priority, Interested Party, Message. Row: Active, Low, Much better, Much better.
- Patient Visits:** A table with columns: Date, Status, Case, Provider. Rows: Feb 07, 2005, Cancelled, Auto Insurance, jill barry; Feb 08, 2005, Noshow, Auto Insurance, jill barry; Feb 08, 2005, Completed, Employment Based Ins., jill barry; Feb 08, 2005, Cancelled, Employment Based Ins., jill barry; Feb 08, 2005, Confirmed, Auto Insurance, jill barry.
- Future Visits:** A table with columns: Date, Status, Case, Provider. Rows: Feb 09, 2005, Completed, Employment Based Ins., jill barry; Feb 09, 2005, Arrived, Employment Based Ins., jill barry.

## Medication management

- Manage Active & Inactive medications lists
- Effortless prescriptions supported with drug database for initial and refill prescriptions
- Fax or Print the prescriptions and maintain a copy in the system.

## Orders and Results Management

- Import all lab results to patient charts from any lab that is HL7 enabled
- Track orders until results are filed for improved clinical efficiency and reduced risk.

- Utilize the Orders and Order executions in determining physician productivity.

## Clinical Reminders

- Use clinical reminders to not miss any radiological or any other clinical evaluation to be scheduled on any future date

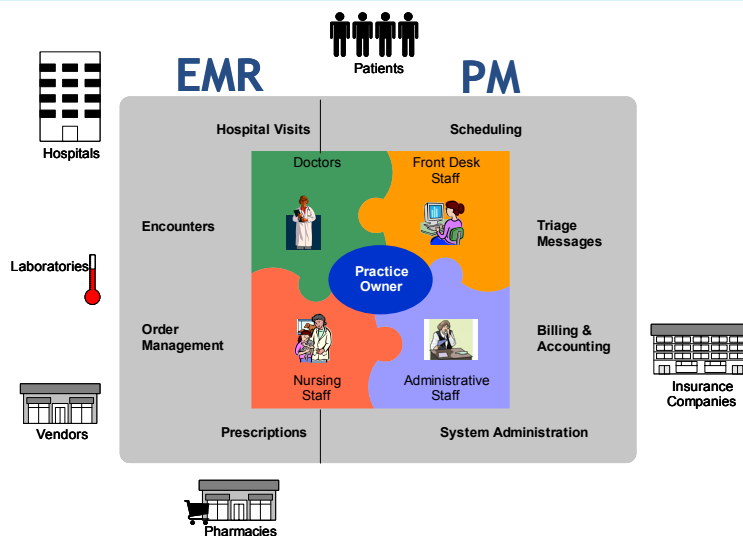
## Document manager

- Receive faxes into the system.
- Scan any document to appropriate patient charts
- Fax out function with password security to pre-determined users.

# Secure encrypted role based remote access. Powered by the Industry leading IBM WebSphere Portal

## Remedi – connects the pieces together

Practices and hospital out-patient units can centralize all their back-office functions and certain key front-office functions as needed. **Remedi** tracks each patient visit all the way from the appointment to the point of collection using a robust customizable workflow feature. The result is a platform that pays itself in a matter of months via better cash flow, reduced costs, and improved coding and collections.



## Technology

- Based on state-of-the-art Portal technologies and hence provides a completely flexible user interface.
- The technology can be easily leveraged to providing portals for both employees as well as patients.
- Workflow-driven features in the system allow for customization by practice; Voice enabled.
- The solution is based on open standards and is hence interoperable with other systems.
- Implements HIPAA compliant ANSI X12 transactions for all Insurance Carrier communications.
- Supports HL7 to communicate with laboratories, pharmacies, and hospitals.

## System Requirements

Component	Workstations	Server
Hardware	Intel Pentium-III 800 MHz or higher 128 Mb RAM, 1 Gb Hard Disk	Intel Pentium-IV 1.2 GHz or higher 2 Gb RAM, 20 Gb Hard Disk
Operating System	Windows XP/ME/2000/NT/98/95	Windows 2000 Professional or Server
Software	Internet Explorer 6.0 or higher	Internet Explorer 6.0 or higher

- Processor: Without limitation, any size (desktop, laptop, server, etc.), any number of CPU's, and any OEM that is currently or subsequently supported by Ecognize. Any hardware procured by customers for the purpose of installing the system must meet the hardware specifications provided by Ecognize.
- Operating System: Without limitation, any operating system (i.e., Solaris, Linux, Microsoft family (e.g., NT)) or other environment (i.e., Internet based (e.g., Java)) that is currently or subsequently supported by Ecognize.

# ecognize

### Contact Information:

4, Veterans Drive,  
South River, NJ, 08882

Tel: (732) 651-6272 (New Jersey)  
(510) 793-8112 (California)

[www.ecognize.com](http://www.ecognize.com)

email: [info@ecognize.com](mailto:info@ecognize.com)

© Copyright Ecognize LLC 2004, Ecognize LLC, U.S.A.

Produced in the United States of America

01-05 All Rights Reserved

Remedi is a trademark of Ecognize LLC. The IBM logo, WebSphere and Workplace are trademarks of IBM Corporation in the United States, other countries or both.

Other company product and service names may be trademarks or services marks of others.

The information contained in this documentation is provided for informational purposes only. While efforts were made to verify the completeness and accuracy of the information contained in this documentation, it is provided AS IS without warranty of any kind, express or implied. Ecognize LLC shall not be responsible for any damages arising out of the use of, or otherwise related to, this documentation. Nothing contained in this documentation is intended to, nor shall have the effect of, creating any warranties or representations from Ecognize, or altering the terms and conditions of the applicable license agreement governing the use of Ecognize software.